

# Navigating the Annual Meeting



#### **EXPLANATION OF SESSION FORMATS**

#### **Business Meeting**

All divisions and SIGs must hold a business meeting to conduct the business of their unit.

#### **Demonstration/Performance**

Demonstration/performance sessions are directed to using, showing, or illustrating a particular technique, tool, or method to convey the value of the approach for research or to illustrate or present understandings or findings through such a method.

#### **Fireside Chat**

Fireside chat sessions offer participants an open forum to discuss ideas on topics of interest to a group of professionals. The majority of fireside chats are geared toward topics of interest for graduate students.

#### **Invited Session**

An invited session features presenters who have been invited as guest speakers because of their prominence in the field. Invited sessions are open to all Annual Meeting attendees.

#### **Off-Site Visit**

Off-site visits offer participants site-specific learning, such as observation of a school in session. This format takes advantage of the unique attributes of the city where the Annual Meeting is held and connects researchers with concrete examples of relevant work. Visits are to be spent at a site other than the meeting rooms, such as a school, museum, science lab, or community agency.

#### **Paper Session**

In paper sessions, authors present abbreviated versions of their papers, followed by comments/critique, if there is a discussant, and audience discussion. A typical structure for a session with four or five papers is approximately 5 minutes for the chair's introduction to the session, 10 minutes per author presentation, 20 minutes of critique, and 15 minutes of discussion. Session chairs may adjust the timing based on the number of presentations and discussants scheduled for the session. Individuals must be attentive to the time allocation for presenting their work in paper sessions. In the case of multiple-authored papers, more than one person may present, but presenters are urged to be attentive to the total time available to them so that allowing more than one speaker does not detract from the overall presentation of the work or keep others from presenting their work.

#### **Poster Session**

Poster sessions combine the graphic display of materials with the opportunity for individualized, informal discussion of the research throughout a 90-minute session. Individual presenters set up displays representing their papers in a large area with other presenters. Each poster session has roughly 70 posters.

#### **Roundtable Session**

Roundtable sessions allow maximum interaction among presenters and with attendees. Each table has three to five researchers of accepted papers clustered around shared interests, and each table has a designated Chair knowledgeable about the research area, to facilitate interaction and participation. Because the emphasis is on interaction, there are no discussants. Each roundtable session is scheduled for a 90-minute time slot. Each roundtable session has roughly 15 roundtables.

Please observe the general code of conduct for roundtables, which is posted at the sessions. This helps create the most conducive environment for successful roundtable sessions.

#### **Symposium**

A symposium provides an opportunity to examine specific research issues, problems, or topics from a variety of perspectives. Symposia may present alternative solutions, interpretations, or contrasting points of view on a specified subject or in relation to a common theme. Symposia may also use a panel discussion format targeted at a clearly delineated research issue or idea. Symposia may be quite interactive: A large portion of the session may be devoted to activities such as discussion among the presenters and discussants, questions and discussion among all those present at the session, or small-group interaction.

#### **Structured Poster Session**

These sessions begin with attendees viewing poster presentations, then move into brief oral presentations to the audience gathered as a group, followed by direct discussion with poster presenters. Posters are conceptually linked in terms of education research issues, problems, settings, methods, analytic questions, or themes.

#### **Working Group Roundtable**

Working group roundtables encourage substantive exchange and interaction among researchers working on a common set of research issues, problems, or themes. Participants in these sessions discuss areas that are cross-cutting, where there are shared research problems or issues that would benefit from cooperation and exchange, or where researchers with complementary interests would benefit from new, synergistic discussions.

#### Workshop

A workshop provides an opportunity to exchange information or work on a common problem, project, or shared interest. Presentations are brief, allowing adequate time for reflective discussion and interaction. Didactic presentations are limited, and learning by doing occupies most of the session.

#### ROUNDTABLE AND POSTER SESSIONS

#### Poster Sessions—How to Find Your Poster Number

Your poster session number is the number following the dash in the session number listing in the online and print program and mobile app. For example, in the number 41.932-3, the poster session number is 3. Each poster in that session is also numbered. Your poster number is the number in front of your poster title.

#### **Roundtable Sessions—How to Find Your Table Number**

Your table number is the number following the dash in the session number listing in the online and print program and mobile app. For example, the table number is 7 for session number 52.078-7.

#### Roundtable Sessions-Guidelines

AERA is committed to providing an amenable environment for roundtable sessions. Based on feedback about noise and overcrowding, we have set the number of tables in a room for less than half the maximum capacity. As a participant or attendee in a roundtable session, your cooperation in following these guidelines helps facilitate a better experience for all.

**Roundtable numbers.** Please do not remove the number in the stand on the table. Participants need the number to find their session table.

**Position of tables.** Please do not move tables or table number stands around the room or outside the room. This disrupts the sessions that follow, as participants are unable to find their roundtables. Tables are placed as far apart as possible to allow maximum space, and additional chairs are available for participants.

**Silent applause.** Please do not clap after each presentation, as this sound echoes across the room and drowns out the voices of other presenters. Silent applause—raising your arms and waving your hands—is encouraged.

#### REGISTRATION

#### **General Registration Information**

It is the policy of AERA that all persons, including participants who plan to attend one or more sessions at the 2019 AERA Annual Meeting and Exhibition, are required to register.

#### **2019 ON-SITE REGISTRATION FEES**

To Attend AERA Meeting

AERA Member	\$295	
AERA Student Member	\$145	
Non-Member	\$590	
To Attend Both AERA & NCME Meetings		
AERA Member	\$660	
AERA Student Member	\$285	
Member of AERA and NCME	\$510	
Student Member of AERA and NCME	\$220	
Non-Member of AERA or NCME	\$955	

#### **On-Site Registration Hours**

The Metro Toronto Convention Centre is located at 255 Front Street W, Toronto, ON MSV 2W6, Canada. Registration is located in the Metro Toronto Convention Centre, North Building, Hall A. The Information Services Desk is located at the Metro Toronto Convention Centre, North Building, 200 level. On-site registration hours are as follows:

Thursday, April 4	3:00 p.m7:00 p.m.
Friday, April 5	7:30 a.m6:00 p.m.
Saturday, April 6	7:30 a.m6:00 p.m.
Sunday, April 7	7:30 a.m6:00 p.m.
Monday, April 8	7:30 a.m6:00 p.m.
Tuesday, April 9	7:30 a.m11:00 a.m.

#### Refunds

Registration fees and/or Professional Development fees are not refundable after the March 1, 2019, deadline. It is the policy of AERA that registration is not transferable.

#### **Non-Members**

Non-members who wish to become AERA members may register at the member rates if a membership application and dues payment accompany the registration on site.

#### **Guest Registration**

Guest registration is designed for a spouse, partner, or family member of the registrant. Guests may visit the exhibits and attend the sessions in which the registrant is presenting. Guest registration is not applicable for professionals (including students) in the field of education research who attend other sessions or present papers. Guest registration must be included as part of the registration of another individual. Only one guest is allowed per registrant. Guest badges do not include the guest's institutional affiliation, and "Guest" is clearly noted on the badge.

#### Name Badges

Badges need to be picked up on-site at the registration area, located at the Metro Toronto Convention Centre, North Building, Hall A. *Please wear your badge to all meetings.* There is a \$5 replacement fee for lost badges.

AERA badges allow meeting participants to welcome and identify each other. They include first name and last name, as well as institutional affiliation. Starting in 2019, registrants may also include their preferred gender identification.

Badges should be worn at all times, not only as a courtesy to other registrants, but also as an indication that registration has been completed before participation in any scheduled event. Badges must be worn to gain admission to the Exhibit Hall. In addition, badges must be worn at all session and activities.

#### **National Council on Measurement in Education**

The National Council on Measurement in Education (NCME) holds its Annual Meeting on April 4–8 at the Fairmont Royal York in conjunction with the AERA meeting. For additional information on the NCME meeting, please visit the NCME website at www.ncme.org.

### ANNUAL MEETING PROGRAM, MOBILE APP, AND SURVEYS

#### **Annual Meeting Print Program Book**

This official printed AERA Annual Meeting Program contains a complete list of the 2019 AERA Annual Meeting sessions and events as of the date the program went to press. There is no print program supplement. For up-to-date information, use the mobile app and the online program. There is a charge of \$15 for additional or replacement copies of the print program. Thank you to those who elected to be part of our Go Green initiative and opt out of receiving a print program. Plan to Go Green next year and make your selection to opt out of the print program during the online registration process.

#### **Annual Meeting Program Online and in PDF**

The 2019 AERA Annual Meeting Program is available in PDF and online searchable formats on the AERA website (www.aera.net). For complete up-to-date program information, please access the online searchable program or the mobile app.

#### Annual Meeting Program Mobile App

The 2019 AERA Annual Meeting Program mobile app gives attendees comprehensive information on the meeting, including session times and locations; presenter names, affiliations, and paper abstracts; and an exhibitor listing and Exhibit Hall map. The mobile app contains current information, including all of the late changes made after the print program went to press. To download the app on your mobile device or smart phone, search iOS and Android stores for "AERA Meetings." You will not see a "2019 AERA Annual Meeting" app, but you will see an "AERA Meetings" app with the AERA logo, which is the app you want to install. Once the "AERA Meetings" app has downloaded, open the app and select "AERA Annual Meeting 2019" from the "Upcoming Meetings" list. Then click "Download."

#### **Surveys of Session Chairs and Attendees**

As part of AERA's commitment to enhance the Annual Meeting, the Annual Meeting Policies and Procedures and Research Advisory Committee instituted, with the approval of AERA Council, a process to obtain feedback from session chairs and registrants. For the 2019 Annual Meeting, data collection efforts are twofold: (1) All session chairs are expected to complete an information form about their session. This information form will be emailed to chairs the morning after their session. (2) A general survey will be emailed to all Annual Meeting registrants at the conclusion of the Annual Meeting.

#### EXHIBIT HALL

AERA is pleased to welcome new and returning exhibitors to the 2019 Annual Meeting. AERA encourages meeting attendees to come to the Metro Toronto Convention Centre, North Building, Hall B, to meet with exhibitors. Visit representatives of top publishers, research and technology companies on the rise, departments of education, and many more. No matter what your interests are, there is a resource for everyone. Do not miss this great opportunity to connect. A directory of exhibitors is provided in the back of this program.

The Exhibit Hall is open April 6–8 during the following hours:

Saturday, April 6 10:00 a.m. – 5:00 p.m. Sunday, April 7 9:00 a.m. – 6:00 p.m. Monday, April 8 9:00 a.m. – 4:00 p.m.

### Visit the Exhibits and Enter to Win Prizes—Daily Prize of a New iPad and Grand Prize of a Trip to the 2020 Annual Meeting

If you visit at least 10 different exhibitors in the Exhibit Hall during the 2019 AERA Annual Meeting, you will be entered for a chance to win a daily prize of a new iPad and a grand prize of a trip to the 2020 Annual Meeting in San Francisco, California (registration, hotel, and air fare included).

#### **ON-SITE SERVICES**

#### **Headquarters Office**

The AERA Headquarters Office is in the Metro Toronto Convention Centre, North Building, Room 204. It is open Friday—Monday, April 5–8, 9:00 a.m.–6:30 p.m., and Tuesday, April 9, 9:00 a.m.–4:00 p.m. The Headquarters Office phone number is (416) 585-3622.

#### **Press Office**

The AERA Press Office is located in the Metro Toronto Convention Centre, North Building, Room 203D. The Press Office phone number is (416) 585-3623.

#### **Information Services Desk**

The Information Services Desk, located in the Metro Toronto Convention Centre, North Building, 200 Level, enables you to join the Association and obtain information about the Association and the Annual Meeting. The Information Services Desk is open during registration hours.

#### **Internet Access at the Headquarter Hotels**

Free WiFi is available in all meeting rooms where sessions are being held at the Metro Toronto Convention Centre, the Fairmont Royal York, the InterContinental Toronto Centre, the Sheraton Centre Toronto, and the Westin Harbour Castle. To connect to WiFi, attendees should scan for wireless networks, click to connect on the AERA2019 network, and enter "AERA2019" (using UPPERCASE letters) when prompted for the password. You need to scan for the wireless network at each venue and connect using the password. This network and password apply only to the meeting rooms. They do not work in the hotel sleeping rooms.

#### **Child Care**

Services for child care are provided by KiddieCorp for children of all ages, from infants to adolescents, at the Metro Toronto Convention Centre, South Building, Room 401. The Child Care Center's experienced staff includes an on-site supervisor. KiddieCorp is licensed, bonded, and insured. Nutritious snacks and beverages, along with ageappropriate toys, games, movies, and cartoons, are provided. Ratios of staff to children are 1 to 2 for infants, 1 to 3 for toddlers, and 1 to 5 for school-age children. The fee for this service is \$15 per hour per child. This is a discounted rate, as AERA subsidizes 60% of the total cost of offering this service to attendees.

The theme for this year's child care activities is "Wonderful World of Make Believe." In these activities your child's dreams become reality! Has your child ever wanted to be a princess in a faraway land? Or a chef preparing food for friends? Well, here it can happen! Bring your child to explore all different possibilities in the Wonderful World of Make Believe.

The Child Care Center is open during the following hours: Thursday, April 4, 7:30 a.m.–6:15 p.m.; Friday–Monday, April 5–8, 8:00 a.m.–6:15 p.m.; and Tuesday, April 9, 8:00 a.m.–6:15 p.m. To ensure that the center is properly staffed and to facilitate planning of games and other activities for the children, advance registration is required. Onsite registration may be possible, at a slightly higher cost, if space is available. The deadline for advance child-care registration is March 16, 2019. Pre-registration is strongly encouraged.

#### **ADA Services Desk**

AERA is committed to offering an accessible environment for all attendees. The Association strives to support persons with special needs while they are attending the Annual Meeting. An Accessibility Services Desk is located in the registration area at the Metro Toronto Convention Centre, North Building, Hall A. The direct telephone number for the Accessibility Services Desk is 416-585-3625. Registrants needing special services such as ASL interpreters are encouraged to visit. The service desk is open during registration hours:

Thursday, April 4 3:00 p.m. –7:00 p.m. Friday–Monday, April 5–8 7:30 a.m. –6:00 p.m. Tuesday, April 9 7:30 a.m. –11:00 a.m.

#### **Low-Sensory Rooms**

Attendees who are in need of areas that are quiet with reduced light and noise may take comfort in one of the four low-sensory areas located through out the conference:

**Fairmont Royal York**: 19th Floor, Salon 8 **InterContinental Hotel**: Lower Level, Simcoe

**Sheraton Centre Toronto**: Mezzanine Level, Norfolk Room **Westin Harbour Castle**: Convention Level, Pier Six

#### **Quiet Room**

During the Annual Meeting, persons who desire a quiet place to relax or prepare for a presentation may visit the AERA Quiet Room, located at the Metro Toronto Convention Centre, South Building, Room 810. Additional Quiet Rooms are available in the Fairmont Royal York, 19th Floor, Salon 3; Sheraton Centre Toronto, Mezzanine Level, Peel Room; and the Westin Harbour Castle, Conference Centre, Street Level, Richmond. The Quiet Rooms are open during the following hours:

Friday, April 5 12:00 p.m.–6:00 p.m. Saturday–Monday, April 6–8 8:00 a.m.–6:00 p.m. Tuesday, April 9 8:00 a.m.–3:45 p.m.

#### **Shuttle Service**

AERA is pleased to offer complimentary shuttle service between the Metro Toronto Convention Centre, the Fairmont Royal York, the InterContinental Toronto Centre, the Sheraton Centre Toronto, and the Westin Harbour Castle. Shuttles travel between the hotels approximately every 30 minutes and loop continuously throughout the day. AERA signs are posted at all boarding sites identifying the location as an AERA Access Shuttle pick-up and drop-off site. Attendees can contact the shuttle service at (855)230-8221 for assistance.

The shuttle operates during the following hours:

Thursday, April 4 11:30 a.m.-6:30 p.m.
Friday, April 5 7:30 a.m.-6:30 p.m.
Saturday, April 6 7:30 a.m.-6:30 p.m.
Sunday, April 7 7:30 a.m.-6:30 p.m.
Monday, April 8 7:30 a.m.-6:30 p.m.
Tuesday, April 9 7:30 a.m.-4:30 p.m.

#### **Gender-Neutral Bathrooms**

AERA is committed to making the Annual Meeting accessible and welcoming to all of our community. AERA, in partnership with conference hotels, has designated bathrooms in several hotels to be gender neutral and inclusive. They have visual signage on the doors saying "Gender-Neutral Bathroom: All Genders Welcome." Genderneutral bathrooms are available at the following locations (please see the maps beginning on page 481):

Metro Toronto Convention Centre: 200 Level, near Room 206; 800 Level, across from Hall F

Fairmont Royal York: Mezzanine Level, near Saskatchewan

InterContinental Toronto Centre: Upper Level, near Wentworth

Sheraton Centre Toronto: Mezzanine Level, two single-user bathrooms near Willow Room; Second Floor, one single-user bathroom near Mackenzie Room

Westin Harbour Castle: Convention Level, near Pier Six

#### **Wheelchair-Accessible Bathrooms**

All bathrooms at the Metro Toronto Convention Centre, InterContinental, Sheraton, and Westin are wheelchair accessible. At the Fairmont Royal York, wheelchair-accessible bathrooms are located on the Convention Level.

#### **Lactation Rooms**

AERA provides a private lactation room for nursing mothers. There are Lactation Rooms in each of the meeting locations. The locations are as follows:

**Fairmont Royal York**: 19th Floor, Salon 9 **InterContinental Hotel**: Lower Level, Huron

Metro Toronto Convention Centre: South Building, Room 833 Sheraton Centre Toronto: Mezzanine Level, Oxford Room Westin Harbour Castle: Tangent, Convention Level

#### **Graduate Student Council Resource Center**

The Graduate Student Council Resource Center is open Friday, April 5, 12:00 noon–6:00 p.m., and Saturday–Monday, April 6–8, 8:00 a.m.–6:00 p.m. It is located in the Metro Toronto Convention Centre, South Building, Room 718A. All graduate students are welcome to visit throughout the meeting.

#### HOUSING AND HOTEL INFORMATION

#### **Meeting Facilities**

This year, AERA Annual Meeting sessions will take place at the Metro Toronto Convention Centre, the Fairmont Royal York, the InterContinental Toronto Centre, the Sheraton Centre Toronto, and the Westin Harbour Castle. NCME sessions will be held at the Fairmont Royal York.

#### Hotels

Numbers refer to locations on the map on page 481 of this program.

- 1. Chelsea Hotel Toronto
- 2. Courtyard Marriott Downtown Toronto
- 3. Delta Toronto by Marriott
- 4. Fairmont Royal York
- 5. Hilton Toronto
- 6. Holiday Inn Toronto Downtown Centre
- 7. Hyatt Regency Toronto
- 8. InterContinental Toronto Centre
- 9. Marriott Downtown at CF Toronto Eaton Centre
- 10. Novotel Toronto Centre
- 11. Omni King Edward Hotel
- 12. Radisson Admiral Toronto Harbourfront
- 13. Residence Inn Toronto Downtown
- 14. Sheraton Centre Toronto
- 15. The Strathcona Hotel
- 16. Toronto Marriott City Centre
- 17. Westin Harbour Castle

#### **On-Site Housing Services Desk**

The Housing Services Desk, located in the AERA registration area

at the Metro Toronto Convention Centre, North Building, Hall A, is available to assist you with hotel services. The Housing Services Desk is open during registration hours.

#### **Emergency and Medical Assistance**

If emergency or medical assistance is required at your hotel, please contact the operator by dialing "0" from your hotel room or any house phone. The facility can provide the names of physicians on call, or get you emergency assistance.

If emergency assistance is required at the Convention Centre, please dial the emergency number for security: 416-585-8160 or 8160 from the closest house phone. Give your exact location and detailed information on the injury and cause of the injury. Please remain in contact with security until emergency personnel arrive.

From any location, the city-wide emergency telephone number is 911. The hospital emergency room nearest to the meeting hotels is St. Michael's Hospital Emergency at 30 Bond Street, Toronto. The telephone number of the hospital is 416-360-4000.

## AERA ANNUAL MEETING—A SCHOLARLY OPPORTUNITY AND AN ENVIRONMENT FOR SUPPORTIVE, OPEN, AND INCLUSIVE EXCHANGE

The American Educational Research Association is committed to making the AERA Annual Meeting and all of our events and activities welcoming and accessible. It is the collective responsibility of all participants and attendees to support these aims so that the Annual Meeting is a respectful and supportive environment to consider the latest in research; discuss and debate the most pressing research issues in our field; and engage in important professional development, networking, and informal exchange.

Many of the on-site services are directed to ensuring that attendees have the support they need to benefit from and contribute to the Annual Meeting. AERA has a longstanding policy to support these goals. They are enunciated in the AERA Code of Ethics that reaches to all attendees, staff, vendors, contractual services personnel, or anyone engaged by or participating in the Annual Meeting.

Standards of conduct are well enunciated in the AERA Code of Ethics as set forth below. This year, AERA has introduced an ombuds program to provide a resource to discuss any concerns that attendees may have. Please see the next page for more details.

AERA takes seriously any form of harassment, discrimination, or unwelcome conduct that can have a harmful or chilling effect on anyone at the Meeting. Any attendee experiencing or aware of a stiuation that requires AERA's immediate consideration is encouraged to notify Felice J. Levine, AERA Executive Director, through the On-Site Headquarters Office in the Metro Toronto Convention Centre, North Building, Room 204, or via phone at (416) 585-3622. Also, you may send an email directly to flevine@aera.net.

Should any problem be experienced or observed that could immediately affect the health or safety of any individual, hotel security should be promptly informed, or call 911, the emergency telephone number.

#### Code of Ethics

American Educational Research Association Approved by AERA Council, February 2011 Ethical Standards 6-8

#### 6. Nondiscrimination

Education researchers do not engage in discrimination in their work based on race; ethnicity; culture; national origin; gender; sexual orientation; gender identity; age; religion; language; disability; health conditions; socioeconomic status; marital, domestic, or parental status; or any other applicable basis proscribed by law.

#### 7. Nonexploitation

- (a) Whether for personal, economic, or professional advantage, education researchers do not exploit persons over whom they have direct or indirect supervisory, evaluative, or other authority, such as students, supervisees, employees, or research participants.
- (b) Education researchers do not directly supervise or exercise evaluative authority over any person with whom they have a romantic, sexual, or familial relationship, including students, supervisees, employees, or research participants.

#### 8. Harassment

Education researchers do not engage in harassment of any person, including students, supervisees, employees, or research participants based on factors such as race; ethnicity; culture; national origin; gender; sexual orientation; gender identity; age; religion; language; disability; health conditions; socioeconomic status; or marital, domestic, or parental status. Harassment consists of a single intense and severe act or of multiple persistent or pervasive acts which are demeaning, abusive, offensive, or create a hostile professional, workplace, or educational environment. Harassment may include unnecessary, exaggerated, or unwarranted attention or attack, whether verbal or nonverbal. Sexual harassment is sexual solicitation, physical advances, or verbal or nonverbal conduct that is sexual in nature.

### AERA ANNUAL MEETING OMBUDS

The AERA ombuds is a new resource that will be available to attendees during the 2019 Annual Meeting in Toronto. The ombuds is a *neutral, confidential, informal, and independent* resource who will be available to hear meeting attendees' concerns and can assist them by identifying options and resources to resolve conflicts or issues — including harassment, discrimination, or any violation of the AERA Code of Ethics or standards for conduct. To learn more, visit http://www.aera19.net/aera-annual-meeting-ombuds.html.

#### The Ombuds Role at the AERA Annual Meeting Is To...

- Listen to and understand your concerns, neutrally and confidentially
- Identify and discuss the range of options available to you
- Provide guidance and resources for understanding how to resolve conflicts or address concerns about unethical or inappropriate behavior
- Inform you about and explain options for formally reporting misconduct to AERA
- Offer support and guidance even if you choose not to file a formal report or complaint

#### How to Contact the AERA Annual Meeting Ombuds:

#### Email

Email is the best way to contact the AERA ombuds. To contact the ombuds about an issue or concern related to your experience at the 2019 AERA Annual Meeting, send an email message to aeraombuds@gmail.com.

#### Office Hours

The AERA Annual Meeting ombuds will hold walk-in office hours and will also be available by appointment. To schedule an appointment with the ombuds, send your request to aeraombuds@gmail.com.

The Ombuds Office is located in the Intercontinental Hotel, Upper Level, Wentworth Room. The walk-in office hours are as follows:

Friday, April 5 12:00 p.m. –4:00 p.m.
Saturday, April 6 9:00 a.m. –6:00 p.m.
Sunday, April 7 9:00 a.m. –6:00 p.m.
Monday, April 8 9:00 a.m. –6:00 p.m.

#### After the Annual Meeting

If you wish to contact the AERA ombuds after the Annual Meeting has concluded about an issue that arose during the Annual Meeting, send an email message to aeraombuds@gmail.com.

#### Meet the 2019 AERA Annual Meeting Ombuds



**Shannon Lynn Burton**, Ph.D., is the university ombudsperson at Michigan State University. In that role, she seeks to make the office a touchpoint for building trust within the organization by creating a space where individuals can freely discuss their concerns in an environment that adheres to the International Ombudsman Association (IOA) Standards of Practice: confidentiality, informality, neutrality, and independence. Burton serves the broader professional community through her work as one of the IOA's inaugural co-chairs for the Research and Assessment Committee and as co-editor for the Journal of the IOA (JIOA). Previously, she served on the IOA Title IX Task Force. She regularly presents, researches, and consults on organization and administration in higher education, student development and learning theory, conflict resolution, dialogue and deliberation, and academic integrity. Burton earned her Ph.D. in higher, adult, and lifelong education, with a specialization in global urban studies from Michigan State University.



Carol Mershon, Ph.D., is the Hugh S. and Winifred Cumming Chair in Politics at the University of Virginia (UVA). Mershon has served as interim co-PI and program director for U.Va. CHARGE, the National Science Foundation's ADVANCE program at the university. A founding member of the steering committee of the Directors of Diversity and Inclusion in UVA Arts & Sciences, Mershon helped spearhead the creation of the pilot UVA Arts & Sciences Faculty Guides program, designed to handle concerns such as harassment, conflicts of interest, and equity. In her most recent NSF-funded project, with Denise Walsh, Mershon developed strategies for diversifying leadership and addressing bias in political science and in academe more broadly.